

- Working as part of a team, attend and contribute to regular meetings.
- Undertaking training within the Trust to develop understanding of people with a disability or health condition.
- Assisting with the cover of other staff during times of leave and sickness.

Knowledge, Skills, Experience, Qualifications:

- Have good all-round practical skills and to be well organised.
- The role may involve lifting of heavy and bulky items however assistance, training and lifting aids will be provided.
- To be adaptable and able to work across different areas of Acorn, sometimes at short notice.
- Good customer service skills to advise, educate and inform customers appropriately.
- Good communication and interpersonal skills, ability to work as part of a team.
- It is essential that the post holder can demonstrate a flexible and positive attitude towards people with disabilities. Whilst it may be useful to have direct experience of working with people with disabilities, it is not an essential requirement.
- DBS (basic) check clearance.
- To have a flexible, diplomatic and amiable approach in accordance with service needs.
- The ability to work independently and on own initiative, as well as to work within a team.
- Knowledge of health and safety in the workplace and data protection laws.
- Previous experience would be an advantage but is not essential